Building a new fence or rockery?

Please plan ahead so we can provide good service and you can avoid the expense of moving your fence or rockery once it’s built.

Meter access is obstructed – it’s located inside the fence

Still Have Questions?

Please call our office at 425-487-4100. Our Operations Department will be happy to answer any questions you may have.

You can also request any of the following items through our Customer Service Office:

- Learn How To Read Your Meter
- Emergency Water Storage Brochure
- Water Quality Brochures
- Water Conservation Brochures

Printed on 100% recyclable and 30% post consumer recycled paper.
Woodinville Water District’s Board of Commissioners implemented the Utility Access Policy to help the District with efficient staffing. District staff members strive to be efficient and read each meter quickly, reading an average of 800 meters per day. Keeping this schedule is difficult when plant material or other items such as fences, rockeries, cars or construction debris hide the meter or make it difficult to access. It is also very important to have easy access in the event of a water line break.

The policy requires customers to maintain the area around the meter. It also allows us to impose fines for non-compliance, but our goal is to educate customers so that fines won’t be necessary. All customers will be notified if their meter access is blocked. Fines will only be imposed for customers who do not comply after being notified.

Crawling under trees and bushes to find water meters takes a lot of staff time.

The Utility Access Policy requires homeowners to maintain a two-foot area around all sides of the meter box and trim any tree limbs that come within six feet above the meter box. Customers also need to keep clear a two-foot wide pathway from the road to the meter box. Ground covers should be kept to 2” or lower around the meter box.