

# BUILDING A NEW FENCE OR ROCKERY?

Please plan ahead so we can provide good service and you can avoid the expense of moving your fence or rockery once it's built.



*Meter access is obstructed – it's located inside the fence*



*Meter is located behind the fence. The fence or the meter needs to be relocated.*

## DO YOU STILL HAVE QUESTIONS?

Call our Customer Service Office at  
425-487-4100 or email  
customerservice@woodinvillewater.com

You can also download many brochures from our website or ask our Customer Service Office to mail you one.

Other titles include:

Learn How To Read Your Meter

Emergency Water Storage Brochure

Water Quality Brochures

Water Conservation Brochures



17238 NE Woodinville-Duvall Road  
PO Box 1390  
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[www.woodinvillewater.com](http://www.woodinvillewater.com)

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# WOODINVILLE WATER DISTRICT

KEEP  
*clear* ACCESS  
TO YOUR METER



to improve our efficiency  
and help you avoid  
unnecessary fines



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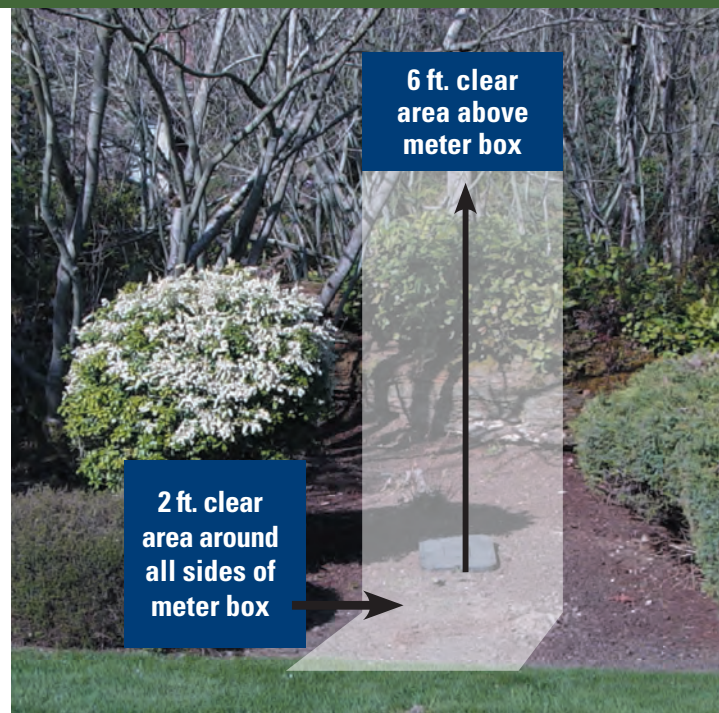


# WHERE IS YOUR METER?

Woodinville Water District's Board of Commissioners implemented the Utility Access Policy to help the District with efficient staffing. District staff members strive to be efficient and read each meter quickly, reading an average of 800 meters per day. Keeping this schedule is difficult when plant material or other items such as fences, rockeries, cars or construction debris hide the meter or make it difficult to access. It is also very important to have easy access in the event of a water line break.



Crawling under trees and bushes to find water meters takes a lot of staff time.



Meter is located underneath the fence. The fence or the meter needs to be relocated.

The policy requires customers to maintain the area around the meter. It also allows us to impose fines for non-compliance, but our goal is to educate customers so that fines won't be necessary. All customers will be notified if their meter access is blocked. Fines will only be imposed for customers who do not comply after being notified.

## UTILITY ACCESS POLICY REQUIREMENTS

Our Utility Access Policy requires homeowners to:

- Clear and maintain a two-foot area around all sides of the meter box
- Trim any tree limbs that come within six feet above the meter box
- Keep clear a two-foot wide pathway from the road to the meter box.
- Ground covers should be kept to 2" or lower around the meter box.